



Eastern New Mexico University
Office of the Chancellor
 Station 1
 1500 S Ave K
 Portales, NM 88130

October 24, 2024

U.S. Department of Veterans Affairs & Education

Dear Military Affairs Team,

Eastern New Mexico University agrees to recommit to comply with:

Principles of Excellence:

- Provide students with a personalized Financial Aid Shopping Sheet covering the total cost of an education program
- Inform students who are eligible to receive Veterans education benefits of the availability and potential eligibility of Federal Financial Aid before packaging or arranging private loans or alternative financing programs
- Avoid fraudulent and unduly aggressive recruiting techniques as well as misrepresentations, payment of incentive compensation, and failure to meet State authorization requirements
- Obtain the approval of the institution’s accrediting agency for new courses or program offerings prior to enrolling students
- Accommodate service members and reservists to be readmitted to a program if they are temporarily unable to attend class or must suspend their studies due to service requirements
- Align institutional refund policies with those under Title IV, which governs the administration of Federal Student Financial Aid programs
- Provide educational plans for all military and Veteran education beneficiaries
- Designate a point of contact to provide academic and financial advising

Participating locations:

School Name/Location	Facility Code	Point of Contact	Email Address
ENMU-Portales, NM	11801131	Chantel Duarte	Chantel.Duarte@enmu.edu
ENMU-Ruidoso, NM	14928431	Hank Hargis	Hank.Hargis@enmu.edu
ENMU-Roswell, NM	11801231	Erica Quintana	Erica.Quintana@roswell.enmu.edu

The main campus authorized administrator:

Dr. James Johnston, ENMU System Chancellor – 575.562.2091, James.Johnston@enmu.edu

Thank you,


James Johnston, PhD
 President/System Chancellor