

Welcome back to campus! This *DataWave* provides a brief summary of the data from two surveys of satisfaction (graduating seniors and three-year alumni). The Assessment Committee and the Assessment Resource Office welcome your comments. Please address them directly to ENMU's Assessment Committee members (listed at the end of the newsletter) or the Assessment Resource Office at 562-4313 or come by COB 159.

### Satisfaction Surveys from Alumni and Graduating Seniors

Annually, ENMU collects data from graduating seniors about their educational experiences. Periodically, the University also collects this information from alumni. Both these surveys are mandatory reports for the New Mexico Accountability in Government Act. All New Mexico four-year public institutions administer these surveys and report their results, which are usually available in late fall.

This spring's results from seniors and alums are reported below, along with trend data. The alumni who graduated in fall or spring 2003-2004 received emailed invitations to respond to a survey of their satisfaction and opportunity to suggest institutional improvements. Satisfaction is surveyed in three major categories—Curriculum and Instruction, Student Services, and Overall Assessment. Generally, ENMU seniors record the highest satisfaction of any four-year university in the state. Trend data shows that seniors' satisfaction has been higher than alumni satisfaction for the past three cycles, though satisfaction levels for both are high.

Percentage of students who are "satisfied"/ "very satisfied"	2007		2003		1990-00	
	Seniors	2003-04 Alumni	Seniors	1999-00 Alumni	Seniors	1996-97 Alumni
Curriculum and Instruction	93	85	91	87	90	88
Student Services	90	81	84	78	89	81
Overall Assessment	96	89	93	88	96	92

The scores reported above are aggregate scores across these broad areas. The table below highlights areas where seniors and alumni differ most dramatically.

Percentage of students "satisfied"/ "very satisfied"	2007 Seniors (N = 217)	2003-04 Alumni (N = 89)
Quality of academic advising	89	<b>71</b>
Adequacy of financial aid	85	79
Quality of career counseling and advisement	83	<b>62</b>
Your preparation for work or graduate school	93	<b>79</b>

In several survey areas, however, both alumni and students reported very high satisfaction with their educational experience.

Percentage of students “satisfied”/ “very satisfied”	2007 Seniors (N = 217)	2003-04 Alumni (N = 89)
Contact with faculty outside class	97	89
Quality of instruction in your major	98	90
Quality of instruction outside your major	96	95
Your ability to communicate and explain ideas	99	91
Your ability to work in a group	99	92
Your ability to think critically and creatively	99	92
Your knowledge of the world at large	94	92

The data from the seniors’ survey was also analyzed to see if students who identify themselves as African American, American Indian, Asian, or Hispanic (33% of respondents) experienced less satisfaction than Anglo students. Overall, students in these groups rated their educational experience the same as their peers.

2007 Seniors Percentage of students who are “satisfied” or “very satisfied”	African Americans, American Indian, Asian, Hispanic Seniors	Anglo Seniors (N = 145)
<b>Curriculum and Instruction</b>	91	94
Availability of courses in your major	83	87
<b>Student Services</b>	90	89
Adequacy of financial aid	81	85
Quality of career counseling/advisement	89	81
Contact with faculty outside class	99	96
Adequacy of lab facilities and equipment	79	85
<b>Overall Assessment</b>	97	96

**Recommendations:** Clearly, alumni have identified some areas of concern (academic advising, career counseling; preparation for graduate study). While current seniors are relatively satisfied with these areas, programs may wish to contact their graduates for some strategies to address these concerns. For complete data sets for these ENMU surveys, please contact the Assessment Resource Office at 562-4313.

**Search Continues:** Candidates interested in the position of Coordinator of Student Learning are invited to apply this fall. For information, contact ENMU’s Human Resources office (562-2115) or the Assessment Resource Office.

Assessment Committee Members, 2007-2008 (Student and Support Senate representatives TBA)		
Ms. Doris Anaya	Ms. Stella Buie	Dr. Patrice Caldwell
Dr. Young Cho	Mr. Phil Gill	Dr. David Hemley
Dr. Renee Neely	Dr. Merlene Olmsted	Dr. Janet Roehl